VASILICĂ POPESCU

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EXPERIENCE

April 2018 - Present — L2/L3 Application Support Engineer, RM IT Professional Resources AG & HCL Technologies Ltd for Credit Suisse

- End-to-end trading application platform management and support
- Business users support
- Automation scripts creation based on application/business requirements
- SQL database administration
- Windows server 2008 R2 administration
- On call support

January 2017 – March 2018 — BT Wintel L3 Engineer, IBM Client Innovation Center Lille, France

- Windows Server 2008 , 2012 administrator
- Citrix XenApp application support and administration
- Batch implementation, management and supervision
- Cross platforms transfers implementation and troubleshooting
- Application migration and optimization
- Knowledge share and skill transfer

October 2015 – January 2017 — SaaS Engineer, CA Technologies CZ s.r.o, Prague, Czech Republic

- Single-Sign On implementation using CA software solutions
- Active Directory administrator
- SaaS applications support under Linux and Windows environments
- Implementation of changes in SaaS/Linux/Unix infrastructure
- On-demand and On-Premise Linux applications support
- Oracle operations (schema dump, drop, import, recompilation)

June 2015 – September 2015 — BT Wintel L3 Engineer, IBM Global Services Delivery Center Czech Republic, s.r.o, Brno, Czech Republic

- IT Projects implementation
- Citrix XenApp 7.5 administrator
- Automic Dollar Universe 6 certified administrator
- Windows Server 2012 R2 administrator

January 2013 – May 2015

BT Wintel L2 Engineer, IBM Global Services Delivery Center Czech Republic, s.r.o, Brno, Czech Republic

- Microsoft Windows Server 2000 , 2003 and 2008 administration
- Technical review of changes before implementation
- VMware – Creation, installation and maintenance of Windows servers
- Problem determination on applications, jobs
- Citrix MetaFrame 4.5 and Citrix XenApp 7.5 administration
- Active Directory administration
- FTP , IIS Web servers administration
- Batch Job Scheduling and management
- Installation and maintenance of applications
- Troubleshooting of aborted jobs/failures
- Client specific applications support

January 2011 – December 2012

Customer Service Specialist Level 2, Capgemini Services , Iasi, Romania

- Active Directory administrator
- Exchange Server 2003 and 2007 administration
- Networking support (DNS , VPN , Microsoft ForeFront, BlueCoat)
- Printers and peripheral support
- Novell Sanctuary administration
- Office Suite support (Outlook, PowerPoint, Excel, Word, Access)
- Citrix MetaFrame applications support
- RSA SecurID administration
- Accellion file transfer applicance administration
- PKI encryption solution administration
- Microsoft Windows Server 2003 , 2008 and 2008 R2 administration

June 2005 – July 2010

Electronics Support, Nicodav Serv Srl , Bacău, Romania

- Cash registers, commercial weighing scale, barcode readers and thermal printers hardware and software maintenance, programming and support.
- Implementation, customization and technical support of specialized software for supermarkets and warehouses (WinMentor, Xecutive SQL, eBartender) .
- Closed circuit surveillance cameras design , implementation and support
- Assembly and upgrades of personal computers, servers and network devices
- Cashpoint configuration and support for INGENICO devices

EDUCATION

2006 – 2010

Information Technology Engineer

Computers and Information Technology, Faculty of Engineering , “Vasile Alecsandri” University of Bacău - Bacău, Romania

COURSES

PC-DIR Real, Ltd.

Citrix XenApp 6.5 Administration and Troubleshooting
MOC 6423A – Implementing and Managing Windows Server 2008 Clustering
20411: Administering Windows Server 2012
ITIL Foundation
Automic Dollar Universe 6 Admin and Expert

LANGUAGES

English	Full Professional Proficiency
French	Full Professional Proficiency
Romanian	Native Proficiency